



**IMPORTANT SAFETY NOTICE:  
Dehumidifier can pose serious fire hazard**

Dear Valued Customer:

Guangdong Kelon Air-Conditioner Co., Ltd., in cooperation with the Electrical Safety Authority (ESA) and Health Canada, has announced a voluntary recall of approximately 220,000 Whirlpool branded 25 pint and 35 pint dehumidifiers. Consumers should stop using these products immediately.

An electrical failure in the dehumidifier's circuitry can overheat, posing a fire hazard. Kelon has received reports of seven (7) incidents from consumers in Canada, where about 220,000 units were sold, that resulted in fire, smoke and property damage.

**We are in the process of contacting consumers regarding this recall. Our records indicate that you may own an affected dehumidifier.**

The affected dehumidifier was manufactured in white only. The brand name, Whirlpool, is printed on the top of the dehumidifier. The model number is located behind the water bucket and serial numbers are printed on a label located on the side of the unit as pictured below. Affected model numbers include:

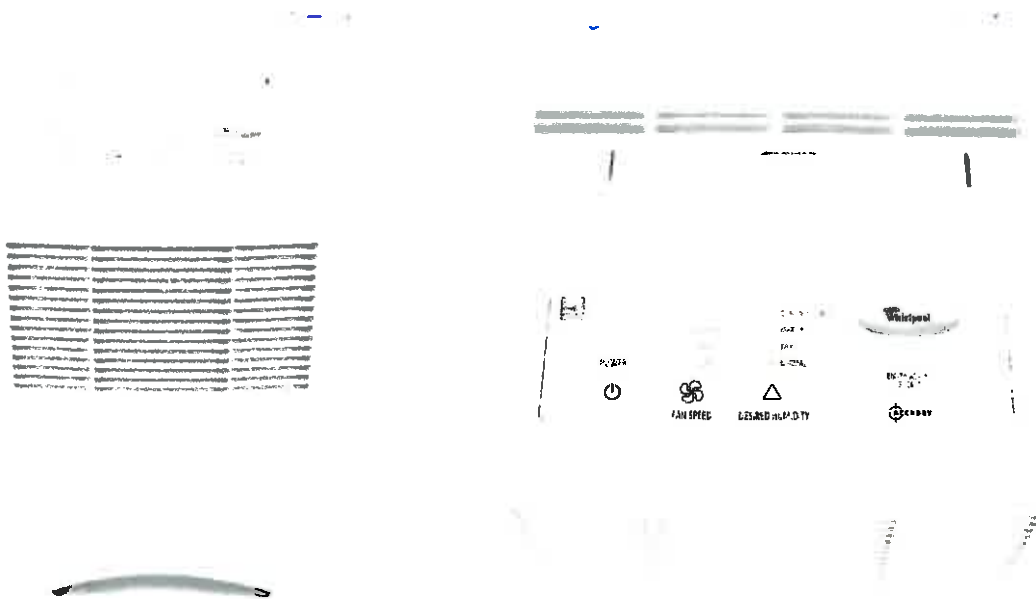
**AD25USV**

**AD25GUSW**

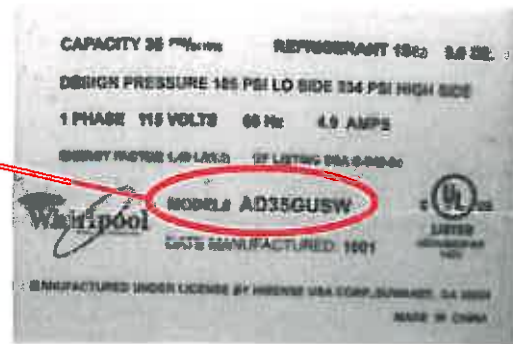
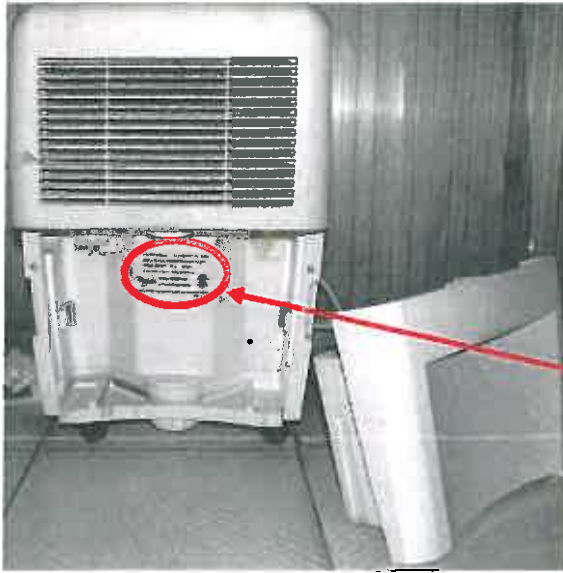
**AD35USV**

**AD35GUSW**

These units were sold between August, 2007 and February, 2011.



# KELON



Consumers should immediately:

- Stop using the recalled dehumidifiers.
- Disconnect the electric supply by pulling the plug and inform all users of the dehumidifier about the risk of fire.
- Contact Kelon to verify if your dehumidifier is included in the recall:
  - If your dehumidifier is included in the recall, please do not return the recalled dehumidifier to the retailer where purchased as retailers are not prepared to take the units back.

Immediately write down the model and serial number of the dehumidifier(s) you own and **contact Kelon toll-free at 800-660-0476 Monday to Friday from 8 a.m. to 8 p.m. Eastern Standard Time (EST) and Saturdays from 9 a.m. to 6 p.m. EST** or visit [kelonrepair.com](http://kelonrepair.com) to determine if this recall affects your dehumidifier.

Sincerely,  
Guangdong Kelon Air-Conditioner Co., Ltd.